

Essential Questions to Ask Your Glazier When Requesting a Quote



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Introduction

Choosing the right Glazier for your project is an important decision. To avoid costly financial and time issues you need to ask the right questions.

Below we have outlined some questions to start the conversation so both parties are clear on the project outcomes and how to complete the project on time and on budget with a great outcome for all parties.

What type of glass will you use?

The type of glass used can significantly affect safety and durability. Australian Glazing Standards AS 1288:2021 specify suitable glass types for various applications, from tempered glass to laminated options. Higher-quality glass may cost more, but it ensures safety and longevity. Discuss the options with your glazier to make the best choice for your needs.

Is the quote all-inclusive?

Confirm that the quote covers all aspects of the job, including materials, labour, travel, and any required fixtures. Some glaziers may only quote for the glass, leaving other costs to surprise you later.

Are you qualified and insured?

Ensure the glazier has the necessary certifications and insurance. This protects you from liability if accidents or damage occur during installation. Unqualified work can lead to safety hazards and increased energy costs due to poor sealing.

Will you remove old or broken glass?

Disposing of old glass safely is essential. Most glaziers include removal in their services, but it's always wise to confirm this beforehand.

How long will the work take?

Knowing the expected duration helps you plan your schedule. For larger or complex jobs, confirm if multiple visits will be required and ensure the timeline suits your needs.

Do you provide onsite quotes?

Onsite quotes can prevent issues arising from incorrect measurements and allow the glazier to provide tailored advice. Some glaziers offer this service for free; others may charge a fee.

How soon can the job be completed?

For emergency situations, time is critical. Most emergency glass replacements are done within hours, while non-urgent jobs may require booking in advance. Discuss timelines to align the service with your availability.

Do you offer a guarantee or warranty?

A workmanship guarantee or warranty on the glass products gives peace of mind. If issues arise, you'll know the glazier will address them without extra charges.

Are their answers clear and definitive?

A reliable glazier should provide precise answers to your questions. Vague responses can lead to miscommunication and unexpected costs. Choose a professional who communicates clearly and confidently.

Need Some Professional Advice?

If you need professional advice from a qualified Glazier in Perth please reach out.

**Thank you for
your attention**